

PartyLite

Mobile Terms & Conditions

PartyLite offers its customers mobile alerts regarding sales, product alerts and company news by SMS message (the "Service"). By participating in the Service, you are agreeing to these Terms and to the [Privacy Policy](#).

Signing Up and Opting-In to the Service

Enrollment in the Service requires you to provide your mobile phone number and to agree to these terms and conditions. You may not enroll if you are under 18 years old. Before the Service will start, you will need to agree to these Terms. PartyLite reserves the right to stop offering the Service at any time with or without notice.

By opting into the Service, you:

- A. Authorize PartyLite to use auto dialer or non-auto dialed technology to send text messages to the mobile phone number associated with your opt-in (i.e., the number listed on the opt-in form or, if none, the number from which you send the opt-in, or, if none, the number on file for the account associated with your opt-in).
- B. Acknowledge that you do not have to agree to receive messages as a condition of purchase.
- C. Confirm that you are the subscriber to the relevant phone number or that you are the customary user of that number on a family or business plan and that you are authorized to opt in.
- D. Consent to the use of an electronic record to document your opt-in. To request a free paper or email copy of the opt-in or to update our records with your contact information, visit: <https://customerexcellence.partylite.com/hc/en-us/requests/new>. To view and retain an electronic copy of these Terms or the rest of your opt-in, you will need (i) a device (such as a computer or mobile phone) with Internet access, and (ii) and either a printer or storage space on such device. For an email copy, you'll also need an email account you can access from the device, along with a browser or other software that can display the emails.

Content You May Receive

Once you affirm your choice to opt-in to the Service, your message frequency may vary. You also acknowledge that some of these messages may be commercial in nature. You may receive an alert when instances occur such as:

- A. You are welcomed into the Service
- B. You are offered a coupon code

- C. You are alerted about company news, sales, or products
- D. You ask for help
- E. You ask to opt out

Charges and Carriers

Standard message and data rates may apply. Please consult your service agreement with your wireless carrier or contact your wireless carrier to determine your phone's pricing plan and the charges for sending and receiving text messages. You acknowledge that you are responsible for any message, data or other charges incurred (usage, subscription, etc.) as a result of using the Service.

The Service may not be available on all wireless carriers. PartyLite may add or remove any wireless carrier from the Service at any time without notice. PartyLite and mobile carriers are not responsible for any undue delays, failure of delivery, or errors in messages.

To Stop the Service

To stop receiving text messages from PartyLite, text the word STOP to 53318 any time or reply STOP to any of the text messages you have received from PartyLite. For Services operated through a different number, text STOP to that number to opt out. Your opt-out request may generate either a confirmation text or a texted request to clarify the text message program to which it applies (if you have more than one). To complete your opt-out, please provide the requested clarification. You acknowledge that the text message platform may not recognize and respond to unsubscribe requests that do not include the STOP keyword command and agree that PartyLite and its service providers will have no liability for failing to honor such requests. If you unsubscribe from one of our text message programs, you may continue to receive text messages from PartyLite through any other programs you have joined until you separately unsubscribe from those programs. These Terms still will apply if you withdraw the consent mentioned above or opt out of the Service.

Questions

You can text HELP for help at any time. This will provide you a link to the terms and conditions along with a phone number to call for assistance. You can also contact us at the [Online Help Center](#) or at csna@partylite.com.

Changes to Terms

These Mobile Terms and Conditions are subject to change at any time without notice.